

Godlove Mphefemulo Nyathi

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LINKS

- [linkedin.com/in/godlove-nyathi-00a414209](https://www.linkedin.com/in/godlove-nyathi-00a414209)
- <https://mphefemulo.github.io/My-Portfolio/>

PROFESSIONAL SUMMARY

Junior Network Engineer | IT Technician with a strong foundation in networking and device configuration. Recently obtained my CCNA certification in just 3 months, demonstrating a fast-learning ability and dedication to advancing my skills. Proficient in networking protocols, operating system specifications, and network engineering. Eager to continue expanding my knowledge and contribute to the success of users, teams, and businesses by quickly mastering new processes, programs, and procedures.

WORK EXPERIENCE

SABI SAND NATURE RESERVE | IT TECHNICIAN

01/05/2023 - 30/04/2024

- Deliver First-Level Internal helpdesk Technical Support: Respond to calls and prompt effective technical assistance to end-users, addressing their inquiries and troubleshooting issues with hardware, software, and network connectivity.
- Providing network printer and Remote support using Any-Desk & Team viewer
- Performing clean Installation and upgrades of Windows 7, 10, 11 and configure TCP/IP network settings.
- CCTV - Hikvision and Axis Communications

ZENSAR TECHNOLOGIES | PROJECT TRAINEE

05/15/2024 - 14/05/2025

- Network Management, Configure and maintain core infrastructure (Cisco, TPLink, Mikrotic) WAN/LAN access control.
- Implement Responsive Web Design
- Create a simulated network using Packet Tracer or real devices. Include DHCP, DNS (simulated), and multiple VLANs.
- Configure port security, SSH access, and strong passwords on switches and routers.

SKILLS

- Firewall management tools
- Root Cause Analysis
- System integration
- Technical Support
- Information security technology
- Project coordination
- Information tracking
- Virtualization
- Microsoft Office
- Interpersonal Skills
- Problem-solving Skills
- Analytical Skills
- Data Analysis
- Technical Analysis

EDUCATION

Go Fourth Learning Institute of Technology - Gauteng | CCNA

Cisco Certified Network Associate, 2024

Richfield Graduate Institute of Technology - Gauteng | Diploma

Information Technology - Networks Engineering, 2021

Magigwana Secondary School - Mpumalanga | Matric Grade

12 , 2017

PROGRAMMING LANGUAGES

- Html, JavaScript, Css, Vb, C++, php and Python

CERTIFICATIONS

- CCNA 200-301 - Cisco Certified Network Associate - 2024
- Python Certified Entry-Level Programmer - 2024
- NDG Linux unhatched - 2024
- Introduction to Cybersecurity - Cisco - 2025
- Google Cybersecurity Professional - 2025

REFERENCES

- Mr Akani Mbondzisa -Supervisor - Sabi Sand Nature Reserve - +27 827667362
- Mr Hector Shikay - Junior IT Technician - Sabi Sand Nature Reserve - +27 797480378
- Miss Pumzile Mbajwa - Zensar Technologies - Manager - +27 827649910